

RDB Concepts



Who we are?

“I believe that for a company to succeed it must reflect the values of the people running it.

Integrity, loyalty and trust are integral to the way I live my life. What people think about me and how my friends perceive me are both extremely important. If I can reflect on my life and state that I never betrayed my values or lost sight of my goals then love, happiness and fun will surround me.

If RDB Concepts is to succeed it must also adhere to these strong values. It is my personal aim to ensure that all our customers will testify to this level of commitment.”

– **Phill Evans, Chief Executive**

What our customers think

“We have worked with RDB for over 5 years now and our relationship has always been more that of business partner than client-supplier. They have taken the time to understand how we work so that they can work with us and not just for us. The day to day support is perfect for our needs and if there is ever an issue they really pull out all the stops to ensure that it is resolved with the minimum impact to the business possible.

Even when the issue has been as a direct result of our actions they have adopted a ‘fix first and ask questions later’ attitude.” - **Pizza Hut (UK) Limited**

“Keltec have partnered with RDB Concepts for in excess of 10 years. We continue to do so because of the excellent service they provide to both ourselves and our customers. The level of technical expertise that is available is exceptional and they will always put the customer first in defining solutions and resolving issues. I would not hesitate in recommending an RDB solution for any of our customers.” - **Keltec Limited**

“RDB Concepts have worked with us from Dec 09 thru to April 10. Their primary role during this period was to assist with performance issues in a key M&G system following migration to Oracle 11g (from 9i), this also incorporated a migration from Solaris to Linux platform.

RDB are familiar with the M&G environment having been on-site 18 months or so earlier. They were able to provide an immediate positive impact on the issues we encountered and with thorough analysis were able to demonstrate root cause of several issues to both the applications team and to Oracle Support. They are highly respected technicians by all who deal with them, and have left us in a far better position than when they arrived. I would get them back on-site without hesitation should we have such issues again.” - **PGDS**

“PrePay Solutions, the UK’s number one and Europe’s leading prepaid services company, designs and manages closed, open and controlled loop prepaid programmes. PrePay Solutions have worked with RDB since January 2010, they have proved themselves more than capable of meeting the challenges inherent in maintaining a high availability service.

Whether resolving service issues or creating bespoke solutions, the technical team are always able to produce what we need, when we need it.” - **Prepay Solutions**



For more information on our technology services,
please call +44 (0) 1530 837985 or visit our website
www.rdb-concepts.com